

SHELLY CALL FLOW	PRESS
Welcome Message	
English	1
Spanish	2

Enter Member ID Number	
Audio PIN	
Quick Balance (automatically read)	

Account & Loan Inquiries	
Account Balance Inquiries	
Account History	
Share Draft Clearing	
Loan Inquiries	
Return to Previous Menu	*
CU Assistance	0
Payments, Transfers & Withdrawals	
Loan Payments	
Transfers Within Same Account	
Cross Member Transfer	
Withdrawals	
Return to Previous Menu	*
CU Assistance	0
Card Activity	
Credit Card Inquiries	
Return to Previous Menu	*
CU Assistance	0
New Member & Other Activities	
Different Membership	
PIN Change	
Block Card	
Return to Previous Menu	*
CU Assistance	0
Report Lost/Stolen Card	
Credit Union Assistance	