



Electronic Statement/ Notice Consent

Welcome to the Xplore Federal Credit Union eStatements site! Before accessing the service for the first time, federal law requires that we provide important information to you regarding this service.

If you would like to receive your statements/notices by electronic means only, you must carefully review the following terms and affirmatively indicate your consent by clicking the “I Accept” button below. If you wish to continue receiving your statements/notices by mail, indicate by clicking the “I DO NOT Accept” button below.

1. Your consent to receive electronic statements/notices only applies to statements and notices for this member number. All other statements and notices we provide to you in connection with our services will be on paper unless you and we agree otherwise.
2. You agree that we may provide you with any communications related to the account, including but not limited to: Initial disclosures or account or associated payment features; periodic disclosures or monthly billing statements for your account; notices or disclosures about a change in the terms of your account or associated payment feature; and privacy policies and notices.
3. After you consent, you may request a paper copy of any statement/notices received electronically under this agreement by telephoning us at 504-728-4853 or toll free at 1-866-U-XPLORE (897-5673), or e-mailing us at MemberServices@XploreFCU.com. You will be charged a fee of \$5.00 for a duplicate copy of your monthly periodic statement. Notices are retained for up to 6 months. You may withdraw your consent to receive electronic statements/notices any time by contacting us using one of the above methods. Your withdrawal will become effective after we have received it and have had a reasonable opportunity to act on it. By withdrawing your consent to receive electronic statements/notices you may be subject to a \$3.00 paper statement fee (Consumer Accounts), \$5.00 paper statement fee (Business Accounts), as disclosed in our separate “fee schedule”.
4. If your e-mail address or any other contact information on file with us changes, you must

notify us using any of the above methods or by logging into homebanking as soon as possible.

5. We may treat your provision of an invalid email address or the subsequent malfunction of a previously valid email address as a withdrawal of your consent to receive electronic communications which may result a \$3.00 paper statement fee (Consumer Accounts), \$5.00 paper statement fee (Business Accounts), as disclosed in our separate “fee schedule”.
6. To access the statements/notices you have agreed to receive electronically, you will need a computer with a working Internet connection and the following:
 - Latest version of Internet Explorer, Microsoft Edge, Google Chrome, or Mozilla Firefox.
 - Latest Adobe Acrobat Reader version including Adobe Acrobat DC will be required to view your statements;
 - Sufficient storage capacity on your computer’s hard drive or other data storage unit;
 - An email account with an internet service provider and e-mail software in order to receive our electronic communications;
 - A mobile device or personal computer with internet access capable of receiving, accessing, displaying, and either printing or storing electronic communications.
7. All communications in either electronic or paper format from us to you will be considered “in writing.” You should print or download for your records a copy of your Xplore Federal Credit Union Online Disclosure, and any changes to that authorization, and any other electronic communication that is important to you.

By clicking “I Accept” below, you agree to the terms above and consent to receive the above described statements/notices by electronic means only and that you will no longer receive your statement/notices by mail.



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You will receive an email notification when a new document is available.

Please enter your email address here: